

## **COURSE UNIT DESCRIPTION**

| Course unit title          | Course unit code |
|----------------------------|------------------|
| FUNDAMENTALS OF MANAGEMENT |                  |

| Lecturer(s)                        | Department where the course unit is delivered   |  |  |  |  |
|------------------------------------|---|--|--|--|--|
| Coordinator: assist. Darius Ruželė | Department of Management, Faculty of Economics, |  |  |  |  |
| Other lecturers:                   | Vilnius University                              |  |  |  |  |

| Cycle | Type of the course unit |
|-------|-------------------------|
| First | Optional                |
|       |                         |

| Mode of delivery | Semester or period when the course<br>unit is delivered | Language of instruction |
|------------------|---|-------------------------|
| Face-to-face     | 4 <sup>th</sup> semester                                | Lithuanian              |

Prerequisites

## Prerequisites: -

| Number of credits<br>allocated | Student's workload | Contact hours | Individual work |
|--------------------------------|--------------------|---------------|-----------------|
| 5                              | 130                | 65            | 65              |

| Purpose of the course unit: programme competences to be developed   |  |                           |  |  |  |  |
|---|--|---------------------------|--|--|--|--|
| Purpose of the course unit – to familiarize students with principles of organization management and based on that to form |  |                           |  |  |  |  |
| skills of the implementation of management principles to maintain the viability of an organization.                       |  |                           |  |  |  |  |
| Generic competences:  |  |                           |  |  |  |  |
| Communication and collaboration (Gk   | <i>(1)</i> .                               |                           |  |  |  |  |
| • Life-long learning (GK2).   |  |                           |  |  |  |  |
| • Social responsibility (GK3).  |  |                           |  |  |  |  |
| Specific competences:   |  |                           |  |  |  |  |
| <ul> <li>Knowledge and skills of underlying co</li> </ul>   | nceptual basis (SK4).                      |                           |  |  |  |  |
| <ul> <li>Software development knowledge and</li> </ul>  | skills <i>(SK5)</i> .                      |                           |  |  |  |  |
| <ul> <li>Technological and methodological know</li> </ul>   | wledge and skills, professional competence | e (SK6).                  |  |  |  |  |
| Learning outcomes of the course unit:<br>students will be able to   | Teaching and learning methods              | Assessment methods        |  |  |  |  |
| Understand the systemic view of organization management and requirements for the  |  |                           |  |  |  |  |
| manager.  | Problem-based teaching, group              |                           |  |  |  |  |
| Understand evolution and continuity of the discussion study of video materials Performance during activities              |  |                           |  |  |  |  |
| management science and practice.  |  |                           |  |  |  |  |
| Understand the execution of management  | individual assignment.                     | assignment, written exam. |  |  |  |  |
| functions as a real-life process and will be  | -  |                           |  |  |  |  |
| able to form corresponding basic skills.  |  |                           |  |  |  |  |

|   | Contact hours |           |          |          | Individual work: time and assignments |                    |               |                 |   |  |  |
|---|---------------|-----------|----------|----------|---------------------------------------|--------------------|---------------|-----------------|---|--|--|
| Course content: breakdown of the topics   |               | Tutorials | Seminars | Practice | Laboratory work (LW)                  | Tutorial during LW | Contact hours | Individual work | Assignments   |  |  |
| <b>1.</b> The introductory part.<br>Management and control concepts. Management process. Management and managers. Evolution of the management theory.   | 4             |           |          |          |                                       |                    | 4             | 4               |   |  |  |
| <b>2.</b> The environment of manager's activity.<br>Organizational and natural environments. Social<br>responsibility and ethics. Globalization and<br>management. The establishment and reengineering<br>of organizations. Philosophies of organizational<br>management. Organizational culture.                         | 4             |           | 4        |          |                                       |                    | 8             | 8               | -   |  |  |
| <b>3. Planning.</b><br>Decision-making. Planning and strategic<br>management. Strategic plans and strategic<br>planning. Execution of the strategy. Strategic<br>feedback.  | 2             |           | 2        |          |                                       |                    | 4             | 4               | Reading of scientific<br>literature by list of<br>academic discussion<br>questions.                   |  |  |
| <b>4. Organizing.</b><br>Work specialization and departmentalization.<br>Organizational design and the concept of<br>organizational structure. Types of organizational<br>structures. Authority and power. Communication in<br>organizations. Human resource management.<br>Organizational change. Innovation management. | 2             |           | 2        |          |                                       |                    | 4             | 4               |   |  |  |
| <b>5. Leading.</b><br>Motivation and its management. Employee<br>involvement. Leadership concept and theory.<br>Behavioral theories of leadership. Group- and<br>team-work. Communication. Conflicts, influence<br>and politics. Development of employee creativity.  | 4             |           | 4        |          |                                       |                    | 8             | 8               |   |  |  |
| <b>6.</b> Controlling.<br>Concept and principles of control. Process of controlling. Methods of control. Operation management. Strategic control. Information systems.  | 2             |           | 2        |          |                                       |                    | 4             | 4               |   |  |  |
| 7. Process management.<br>The concept of the process. Business process<br>classification. Business process management.<br>Process modeling languages. Methodologies of<br>business process identification and improvement.  | 4             |           | 4        |          |                                       |                    | 8             | 8               | Reading of scientific<br>literature by list of<br>academic discussion<br>questions.                   |  |  |
| <b>8.</b> Quality management.<br>Concept of quality. Service and product quality<br>management. Evolution of the quality<br>management. Total quality management.   | 4             |           | 4        |          |                                       |                    | 8             | 9               | Evaluation and<br>presentation of the<br>analysis of specific   |  |  |
| 9. Managerial systems.<br>Balanced Scorecard. Lean management system.   | 8             |           | 4        |          |                                       |                    | 12            | 12              | management function<br>performance in the<br>selected organization                                    |  |  |
| <b>10. Knowledge management.</b><br>Object of the knowledge management. Objective<br>approach and practical approach to knowledge<br>management. Social issues related to managing and<br>sharing knowledge. Learning, innovation and<br>knowledge management.  | 4             |           |          |          |                                       |                    | 4             | 4               | or preparation and<br>presentation of the<br>selected topics of<br>management theory at<br>classroom. |  |  |
| Exam (written) Total  | 38            |           | 26       |          |                                       |                    | 1<br>65       | 65              |   |  |  |

| Assessment strategy   | Weight % | Deadline         | Assessment criteria   |  |  |
|-----------------------|----------|------------------|---|--|--|
| Work activity at      | 20       | During the       | Student' activity at classroom during lectures and seminars,                      |  |  |
| classroom during      |          | semester         | carrying out practical tasks and engaging in discussions:                         |  |  |
| lectures and seminars |          |                  | <ul> <li>2 points - actively participates in discussions, represents a</li> </ul> |  |  |
|                       |          |                  | reasoned approach identifying and formulating problems,                           |  |  |
|                       |          |                  | provides critical evaluations, and presents detailed and                          |  |  |
|                       |          |                  | reasoned responses.   |  |  |
|                       |          |                  | <ul> <li>1 point - takes part in the discussions, is able partially</li> </ul>    |  |  |
|                       |          |                  | response to the questions.  |  |  |
|                       |          |                  | <ul> <li>0 points – indifferently participates in discussions.</li> </ul>         |  |  |
| Presentation of the   | 20       | Scheduled        | Evaluation criteria of the individual assignment.                                 |  |  |
| individual assignment |          | during the       | - Preparation of the assignment, disclosure of the subject, and                   |  |  |
| (task)                |          | semester         | the validity of findings:   |  |  |
|                       |          |                  | <ul> <li>1 point - theme revealed in full, structure of the work is</li> </ul>    |  |  |
|                       |          |                  | relevant and logical, consistent and comprehensive analysis                       |  |  |
|                       |          |                  | is carried out, findings are genuine and justified;                               |  |  |
|                       |          |                  | <ul> <li>0.5 points - the topic isn't fully disclosed, the structure</li> </ul>   |  |  |
|                       |          |                  | lacks consistency, the analysis is not complete, the findings                     |  |  |
|                       |          |                  | are superficial;  |  |  |
|                       |          |                  | • 0 points - the theme isn't fully disclosed or disclosed                         |  |  |
|                       |          |                  | superficially/formally, the findings are not presented.                           |  |  |
|                       |          |                  | - Presentation and discussion:  |  |  |
|                       |          |                  | <ul> <li>1 point - presentation is expressive, emotional, audience</li> </ul>     |  |  |
|                       |          |                  | listens actively, the ability to answer questions is obvious;                     |  |  |
|                       |          |                  | <ul> <li>0.5 points - the audience is not involved and listens</li> </ul>         |  |  |
|                       |          |                  | passively, answers to questions are incomplete;                                   |  |  |
|                       |          |                  | • 0 points - the audience is not involved, the discussion                         |  |  |
|                       | <u> </u> | <b>D</b> · · · 1 | doesn't take place.   |  |  |
| Exam (written)        | 60       | During the       | Student in allowed to take the exam only after delivering the                     |  |  |
|                       |          | exam             | presentation of the individual assignment at the classroom.                       |  |  |
|                       |          | session          | Relevance and comprehensiveness of answers is evaluated for open                  |  |  |
|                       |          |                  | questions, and response accuracy of answers is evaluated for closed               |  |  |
|                       |          |                  | questions.  |  |  |

| Author                       | Publishi | Title                            | Number or | Publisher or URL            |
|------------------------------|----------|----------------------------------|-----------|-----------------------------|
|                              | ng year  |                                  | volume    |                             |
| Required reading             |          |                                  |           |                             |
| 1. Robbins, S. P., Decenzo,  | 2013     | Fundamentals of management:      |           | Boston: Pearson Education.  |
| D. A., Coulter, M.           |          | essential concepts and           |           |                             |
|                              |          | applications                     |           |                             |
| 2. Stoner J.A.F., Freeman    | 2005     | Vadyba                           |           | Vilnius: Poligrafija ir     |
| D.R., Gilbert D. R.          |          |                                  |           | informatika                 |
| 3. Gibson J., Ivancevich J., | 2012     | Organizations: Behavior,         |           | New York: The McGraw-       |
| Donnelly J., Konopaske R.    |          | Structure, Processes.            |           | Hill Companies, Inc.        |
| Recommended reading          |          |                                  |           |                             |
| 1. Šilingas, D.              |          | Business Process Modeling with   |           | http://www.cameobusinessa   |
|                              |          | BPMN                             |           | nalyst.com/images/files/no- |
|                              |          |                                  |           | magic_business-process-     |
|                              |          |                                  |           | modeling-with-bpmn.pdf      |
| 2. Kaziliūnas, A.            | 2007     | Kokybės vadyba                   |           | Vilnius: M. Riomerio        |
|                              |          |                                  |           | Universitetas.              |
| 3. Kaplan, R., Norton, D.    | 1996     | The Balanced Scorecard:          |           | Boston: Harvard Business    |
|                              |          | translating strategy into action |           | School Press.               |
| 4. Obara, S.;                | 2015     | Toyota pagal Toyota              |           | Vilnius: Vaga               |
| Hunter, D.                   |          |                                  |           |                             |
| 5. Hislop, D.                | 2005     | Knowledge Management in          |           | New York: Oxford            |
|                              |          | Organizations                    |           | University Press Inc.       |