

## LECTURER'S CURRICULUM VITAE

<b>First and last name</b>	Dalius Serafinas		
<b>Date of birth</b>	1968-06-09		
<b>Scientific degree and title</b>	PhD, Associate Professor		
<b>Higher education</b>			
institution	date of graduation	qualification acquired	
Lithuanian university of agriculture	1993	Dipl. Engineer	
Lithuanian university of agriculture	1996	Master in technical sciences	
<b>PhD studies</b>			
institution	dissertation theme	date of defense	acquired scientific degree
Lithuanian university of agriculture	The functional model of Quality systems in agroservice companies	2000	Dr of techn. sc.,
<b>Habilitation</b>			
institution	dissertation theme	date of defense	acquired scientific degree
<b>Work experience</b>			
<b>Year</b>	<b>Employment</b>	<b>Position</b>	
2003.09 till now	Vilnius university, Management departmennt	Associate professor	
1997.07 till now	UAB "Kvalitetas"	Deputy director	
1993 – 2003	Aleksandras Stulginskis university (former Lithuanian university of agriculture)	Lector	
<b>Projects</b>			
Year	Project	Client	Personal participation
2011 – until now	KTU Quality management system implementation	Kaunas university of technology	Project manager
2011 - until now	SODRA – ISO 9001 Quality management system implementation	National Social security agency	Chief expert
2012 – until now	Quality management system implementation EFQM, IWA2, EQUIS, EPAS, ISO 10 006, ISO 9001	Graičiūnas high school of management	Project manager
2012 – until now	ISO 9001 ir OHSAS 18001 ISO 14001 ir SA8000 Quality management system implementation	AB "Vilniaus energija"	Projekto vadovas
2012 – until now	MTEP project – Evaluation of qualitative indicators, and performing of analysis in the field of higher education	MOSTA – National Agency of surveillance of higher education and science	Team leader of study quality group
2011-2012	Strategy preparation; Structure preparation	Aleksandras Stulginskis university	Expert
2010-2011	Quality management system implementation	SKVC – National agency of study quality surveillance	Project manager
2010 – 2011	Quality management systems in municipalities	Raseiniai and Druskininkai	Project manager

2010	Quality management systems in National customer rights protection office	National customer rights protection office	Project manager
2010	Audit in Lithuanian Customs	Lithuanian Customs department	Lead auditor
	Performed over 170 different projects related with quality management, effectiveness, social responsibility and others.	The list included	Project manager, auditor, expert
Research and teaching activities			
Areas of research interests		Courses	
Implementation of management systems in businesses, in public sector and organizations of higher education		Tutor for practice, IV course. For VU EF bachelor students Diagnostics and auditing of Quality , for VU EF II-nd year graduate students; Change management, for VU EF II-nd year graduate students; Design of Quality Management Systems, international students of ERASMUS program; and for VU EF I-st year graduate students	
Main publications (2007 and later)			
<p>Afarjanc, E., Piluckytė, D., <b>Serafinas, D.</b> The research of corporate social responsibility progress factors at macro-level in Lithuania. // Economics and management - 2012 : programme and collected abstracts of international scientific conference (ICEM-12). Tallinn, 2012. p. 158-159.</p> <p>Ruževičius, Juozas, <b>Serafinas, Dalius</b>, The study of the international system of social responsibility tools. // The global challenges for economic theory and practice in Central and Eastern European countries : conference proceedings. Vilnius, 2010. ISBN 9789955335948. p. 302-311.</p> <p><b>Serafinas, D.</b> Quality management in higher education: case studies of Lithuanian HEIs. // 13th QMOD conference on quality and service sciences : learnability, innovability and sustainability : proceedings, 31st August-1st September, 2010, Germany. Cottbus, 2010. p. [1-7].</p> <p><b>Serafinas, D.</b> Трансформация менеджмента качества в Литовских организациях. // Менеджмент качества. Алматы : КазПресс. ISSN 2220-0924. 2010, no. 4, с. 40-44.</p> <p><b>Serafinas, D.</b> Развитие инициатив всеобщего управления качеством в Литве. // Созвездие качества 2010: сборник статей 11-й международной конференции, 21-27 июня, Судак, АР Крым, 2008 [Elektroninis išteklius (CD-ROM)]. [p. 1-9].</p> <p><b>Serafinas, D.,</b> Ruževičius, J. The development of sustainable and social responsible business in Lithuania within the European and worldwide context. // 12th QMOD and Toulon-Verona conference : long abstracts, 27-29 August, 2009. Verona : University of Verona, 2009. p. 283-285.</p> <p><b>Serafinas, D.,</b> Marčinskas, A., Ruževičius, J. The study of universities management improvement. // 12th QMOD and Toulon-Verona conference : proceedings, 27-29 August, 2009. Verona : University of Verona, 2009. ISBN 9788890432705. p. 278-281.</p> <p><b>Serafinas, D.,</b> Ruževičius, J. Aukštųjų mokyklų veiklos tobulinimo pokyčių kontekste įžvalgos // Ekonomika ir vadyba=Economics and Management, 2009, Nr.14, p. 1091-1099. ISSN 1822-6515. (EBSCO duomenų bazė)</p> <p>Serafinas, D., Развитие инициатив всеобщего управления качеством в Литве. // Созвездие качества 2010: сборник статей 11-й международной конференции, 21-27 июня, Судак, АР Крым, 2008 [Elektroninis išteklius (CD-ROM)]. [p. 1-9].</p> <p>Afarjanc, E., <b>Serafinas, D.,</b> Daugvilienė, D. Darbuotojų įtraukimo į kokybės valdymo sistemos įgyvendinimą tyrimas // Ekonomika ir vadyba 2008 : 13-os tarptautinės mokslinės konferencijos pranešimų medžiaga, 2008 m. balandžio 10-11 d., Kaunas. - ISSN 1822-6515. - 2008, p. 776-783</p>			
Textbooks			
<p>Quality management: Practical application of quality management theory); Dalius SERAFINAS. Kokybės vadybos teorijos praktinis taikymas. Mokomoji knyga; paskelbta 2011 m., VU EF Kokybės vadybos studijų programos tinklalapyje: <a href="http://www.kv.ef.vu.lt/wp-content/uploads/2010/10/MOKOMOJI-KNYGA-Kokybes-vadybos-teorijos-praktinis-taikymas.pdf">http://www.kv.ef.vu.lt/wp-content/uploads/2010/10/MOKOMOJI-KNYGA-Kokybes-vadybos-teorijos-praktinis-taikymas.pdf</a> Kokybės valdymas: Kokybės vadybos teorijos praktinis taikymas; (Quality management: Practical application of quality management theory); announced in y 2008., in VU EF web: <a href="http://www.efsa.lt/konspektai/perziura.php">http://www.efsa.lt/konspektai/perziura.php</a></p>			

#### Foreign languages (5 –excellent, 1 – weak)

Language	Understanding	Speaking	Writing
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	Listening	Reading	Oral communication	Information by a word	
English	5	4	4	4	4
Russian	5	5	5	4	4

**Additional information:**

The member of editorial & review board of international scientific journal „International business: Innovations, psychology and economics“

The member of Editorial & Review Board of the international scientific journal „Quality Issues and Insights in the 21st Century“, ISSN 2029-9575.

CEO of consulting company JSC „Kvalitetas“

The member of International Guild of Quality professionals;

The expert of National Quality Prize/